

Jim and Linda Bolonda
Hendersonville, NC 28739

May 2013

To: Heatherly Construction

Dear Butch:

It is now a year since you completed the make over of our screened in porch to an all-seasons room. The bottom line; we could not be happier with your excellent work and the projects outcome.

We moved into our house about five years ago to find the porch of limited use with the frequent rains and spring pollen counts that limited its year round use. Eventually, after several conversations with an architect, an interior designer and some of your earlier customers, we contracted with you for a price and start date. During the design planning, the demolition and finished construction, you were regularly on site and available for consults when we wanted to refine certain aspects of the project.

Linda and I appreciated your input and participation with our interior designer to find some cost savings and design improvements.

We discussed with you that this was our twelfth house move over the years. In many of these moves our experience with contractors was less than we had hoped. In your case your crew and the subs you used actually showed up when expected and performed careful work at the cost you quoted.

There is another point that we appreciated; your employees were careful, courteous and workmen-like in every way. They protected our plantings and all our landscape for that matter. When the project was completed your clean up crews did an excellent job.

Recently, Linda and I were entertaining a group of friends in the addition. Many of our guests remarked about the obvious quality of the workmanship and attention to detail you had achieved. That, to us, was a reaffirmation that you and your crew had lived up to the comments we had heard from so many of your previous clients.

Again Butch, thank you for great work and especially the honesty and integrity you demonstrated in all our dealings. We would use you again, in a heartbeat.

Sincerely,

Jim and Linda Bolonda